Role Playing Observation Checklist

Behavior	Notes
Greets and addresses client by name and uses preferred pronouns	
Maintains relaxed and attentive posture	
Uses simple, clear language. Avoids jargon.	
Uses screening tool correctly	
Asks client about feelings and shows empathy	
Practices reflective listening	
Avoids judging client	
Asks open-ended questions	
Summarizes statements	
Asks if client has questions	
Offers affirming statements to the client	
Conducts brief intervention	
Provides resources or referrals	